



URGENT VOLUNTARY PRODUCT RECALL
Similac PM 60/40 Lot # 27032K80 (can) / 27032K800 (case)

February 28, 2022

Dear Customer,

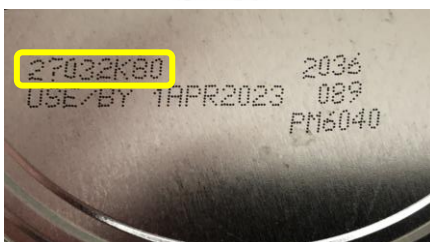
Abbott is voluntarily recalling one lot of Similac PM 60/40 (lot # 27032K80 (can) /27032K800 (case)) manufactured in Sturgis, Michigan. This is in addition to lots of Similac, Alimentum and EleCare powder formula that were voluntarily recalled on Feb. 17. The action comes after learning of the death of an infant who tested positive for *Cronobacter sakazakii* and who we were informed had consumed Similac PM 60/40 from this lot. This case is under investigation, and at this time the cause of the infant’s *Cronobacter sakazakii* infection has not been determined.

As part of Abbott’s quality processes, we conduct routine testing for *Cronobacter* and other pathogens in our manufacturing facilities. During testing in our Sturgis, Michigan facility, we found evidence of *Cronobacter sakazakii* in non-product contact areas of the plant.

Importantly, no distributed product has tested positive for the presence of *Cronobacter sakazakii*. Additionally, recently tested retained product samples of Similac PM 60/40 Lot # 27032K80 (can) / Lot #27032K800 (case) were negative for *Cronobacter*. Abbott conducts extensive quality checks on each completed batch of powder formula, including microbiological analysis prior to release. All infant formula powder finished products are tested for *Cronobacter* and other pathogens and they must test negative before any product is released.

How to Identify Recalled Similac PM 60/40 lot # 27032K80 (can) /27032K800 (case)

Look for Similac PM 60/40 lot # 27032K80 on the bottom of can or lot # 27032K800 on the side of case (see images provided).



What Customers Should Do

Please immediately check your inventory for recalled product. Do not distribute or dispose of recalled product and follow these instructions to return the recalled product:

- If you purchased the recalled product from a distributor, please return to the distributor for a credit.
- If you purchased your product from Abbott:
 - To schedule recalled product pick-up, contact ABF at 1-866-643-9477 or abbott@arcb.com. The carrier will provide you a Returns Authorization (RA) number and Bill of Lading
 - Please put a placard on every box/pallet referencing the RA number
 - Abbott records the returned product upon receipt and will issue credit to customers based on product returned
- For questions on returns and other general information contact Abbott Customer Service at 1-800-551-5838 Monday through Friday 8:30 a.m. –5:00 p.m. EST.

We sincerely regret any inconvenience this action has caused you and appreciate your attention to this important matter.

Sincerely,



Mark Berens
Divisional Vice President, Pediatric Nutrition Sales
Abbott