Citizen Portal – Screenshots

How to access results on the citizen portal.

A citizen can setup an account to access their Rapid Antigen or PCR Covid-19 test report at two different times. Both steps will lead to the account setup process.

1. An account can be requested at the time of registration through testreg.nd.gov

1.a. Or a request can be made at the time of automatic notification.

The email/text notification must be opened. On the screen communicating the test result there is a link to ‘Register to retrieve long-form results’.

2. Once a request to create an account is made an email will be received.
   a. Follow the directions of the email by selecting ‘clicking here’.

3. This website will open.
   a. Select either ‘Sign in’ or ‘Register’.
4. If you do not know if you have an existing account, select ‘Not sure?’ to identify if your email is already associated with a NDLogin account. Or select ‘Register Now!’ for new accounts. Follow all other prompts as needed.

5. Once logged in this is the first screen. Select ‘View My Existing Test Results’.

6. To access the full form including printable version select the Test ID - Red Numbers.

7. A ‘long form’ of the result will be visible including full name. For a printable lab report select ‘Printable Version’.

8. Click ‘Open’

9. A full Covid-19 lab report will open as a printable PDF.

10. If you have questions-
    a. With a COVID-19 Test result, contact the North Dakota Department of Health at 701-204-6664 Monday-Friday 8am to 9pm and Saturday 8am to 5pm. Or fill out the online travel survey at https://www.health.nd.gov/covidtravel to request results 7 days a week between 8am and 9pm. Or call 701-328-2497
    b. With the NDLogin, contact the North Dakota Information Technology (NDIT) Service Desk at (877) 328-4470.