

Vaccine Manufacturers' Quality Control Phone Numbers

When a temperature in a vaccine storage unit is discovered outside of the recommended ranges, it is vital to contact the vaccine manufacturers to determine the viability of the vaccines. For questions please contact the North Dakota Immunization Program at 800.472.2180.

Vaccine Manufacturer	Contact Information	Vaccines
AstraZeneca	800.236.9933	<ul style="list-style-type: none"> • FluMist®
Dynavax	844.889.8753	<ul style="list-style-type: none"> • Hekplisav-B®
GlaxoSmithKline	888.825.5249 https://www.gskusmedicalaffairs.com/	<ul style="list-style-type: none"> <li style="width: 33%;">• Bexsero® <li style="width: 33%;">• Havrix® <li style="width: 33%;">• Pediarix® <li style="width: 33%;">• Boostrix® <li style="width: 33%;">• Hiberix® <li style="width: 33%;">• Shingrix® <li style="width: 33%;">• Engerix-B® <li style="width: 33%;">• Infanrix® <li style="width: 33%;">• Twintix® <li style="width: 33%;">• Fluarix® <li style="width: 33%;">• Kinrix® <li style="width: 33%;">• Rotarix® <li style="width: 33%;">• FluLaval® <li style="width: 33%;">• Menveo®
Grifols	800.457.4626	<ul style="list-style-type: none"> • Td
Janssen (J&J)	800.565.4008 or 908.455.9922 Email: jscovidtempexcursion@its.jnj.com	<ul style="list-style-type: none"> • COVID-19 Janssen (J&J)
Merck	800.672.6372	<ul style="list-style-type: none"> <li style="width: 33%;">• Gardasil9® <li style="width: 33%;">• Pneumovax® <li style="width: 33%;">• RotaTeq® <li style="width: 33%;">• MMR-II® <li style="width: 33%;">• Proquad® <li style="width: 33%;">• Vaqta® <li style="width: 33%;">• PedvaxHib® <li style="width: 33%;">• Recombivax HB® <li style="width: 33%;">• Varivax®

Moderna	866.663.3762 Email: excursions@modernatx.com https://tools.modernamedinfo.com/excursion/	<ul style="list-style-type: none"> • COVID-19 Moderna
Pfizer	800.438.1985	<ul style="list-style-type: none"> • Prevnar 13[®] • Trumenba[®]
Pfizer COVID-19	800.666.7248 Option 8 Email: CVGovernment@Pfizer.com	<ul style="list-style-type: none"> • COVID-19 Pfizer
Protein Science	800.488.7099	<ul style="list-style-type: none"> • Flublok[®]
Sanofi Pasteur	800.822.2463	<ul style="list-style-type: none"> • ActHib[®] • Adacel[®] • Daptacel[®] • Fluzone[®] • I-POL[®] • Pentacel[®] • Menactra[®] • Quadracel[™] • Tenivac[®]
Seqirus	855.358.8966	<ul style="list-style-type: none"> • Aluria[®] • Flud[®] • Flucelvax[®] • Fluvirin[®] • Rapivab[®]