2019 Novel Coronavirus (COVID-19) is a virus identified as the cause of an outbreak of respiratory illness. Lodging establishments could serve as a source of potential community spread. This document is meant to provide recommendations on steps that can be taken to protect employees and customers.

By Executive Order 2020-06.4, effective at 12 am on May 1, 2020, through the duration of the declared state of emergency, all restaurants, bars, and similar dine-in food service establishments in North Dakota may reopen following the ND Smart Restart: Standards for All Industries and the ND Smart Restart industry-specific standards that apply to amenities offered at the hotel must be adopted and rigorously followed.

All local, county and state law enforcement officers are authorized and directed to enforce the provisions of this Executive Order.

The ND Smart Restart plan is a roadmap to a better, safer and healthier tomorrow for employers, employees and customers alike. This applies not only to those businesses affected by executive orders, but to all businesses as we enter this new normal.

Follow the ND Smart Restart Universal Protocols for all Industries

Lodging establishments with food service must also follow the ND Smart Restart industry standards for restaurants and bars.

Lodging establishments with hot tubs, spas, athletic/fitness rooms must also follow the ND Smart Restart industry standards for fitness centers.
Special Considerations for Lodging Establishments with Recreational Pools and/or Water Playground Features

Gathering Size/Physical Distancing

- Hot tubs, and spa operators must follow the guidelines in place for limiting use in the ND Smart Restart Protocols.
- Develop and implement a plan to ensure 6 feet of spacing between household groups in the pool area and on the pool deck.
- Areas for water features, locker or shower rooms, and bathrooms should be marked with physical or visual cues so distancing can be maintained.
- Provide entrance and exit designations to provide one-way flow of users and monitor water features/playgrounds such as slides, lazy rivers, or play pads to ensure 6 feet of spacing is maintained.
- Individual group sizes should be limited to 10.
- Provide signage and/or staff to indicate and monitor capacity of pools and water features.
- Operate play features at intervals to allow for different household groups to use.
- Discontinue pool activities that involve multiple households interacting such as water volleyball or basketball.
- Consider limiting how long guests can stay at the pool to increase the total number of guests that can use the pool each day.

Maintaining Healthy Aquatic Operations

- If recreational pools or hot tubs will be operated, maintain proper disinfectant levels and follow the CDC’s Model Aquatic Health Code or your local regulatory authority guidance and regulations.
- Ensure that all water systems are safe to use after a prolonged facility shutdown to minimize the risk of Legionnaires’ disease and other diseases associated with water.
- Increase pool chemical monitoring and cleaning/disinfection of high touch/traffic areas.
- If multi-use items are available at the facility such as pool furniture, life vests, or pool toys, ensure cleaning/disinfecting of those items between each guest and discourage sharing of items that are difficult to clean/disinfect or that come in contact with the face (goggles, snorkels, etc.).
• Provide showering facilities for pre and post swimming such that use is accessible but staggered, and cleaning/disinfecting can occur between users not from the same household.
• Consider closing water play features that cannot be safely used with adhering to the six-foot minimum distancing.
• Require and train staff laundering towels and cleaning equipment to properly wear and maintain safe use of Personal Protective Equipment (PPE).
• Ensure adequate staff are available for additional duties. If lifeguards are a part of the lodging operation, lifeguards assigned to life safety monitoring of swimmers must not be assigned to other duties during those times.
• Ensure that ventilation systems of indoor spaces are operating properly and increase introduction of outdoor air as much as possible.

Special Considerations for Lodging Establishments Hosting Large Group Gatherings

Lodging establishments hosting large gatherings such as banquets, weddings, dances, conferences, vendor shows, etc. should also follow the ND Smart Restart industry standards for large gatherings and banquets, ballrooms, wedding and event venues.

Additional Everyday Preventative Actions

CDC recommends everyday preventive actions for everyone, including workers, volunteers, and customers:
• Follow the CDC Reopening Guidance for Cleaning and Disinfecting.
• Clean and disinfect your facility following the CDC guidance.
• Avoid close contact with people who are sick.
• Avoid touching your face (eyes, nose, and mouth).
• Stay home when you are sick.
• Cloth face coverings are recommended for everyone where other social distancing measures are difficult to maintain.
• Cover your cough or sneeze with the inside of your elbow or with a tissue; then throw the tissue in the trash and wash your hands.
• Wash hands often with the proper technique using soap and warm water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
• Always wash hands with soap and water. If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol and avoid working with unwrapped or exposed foods.
• Before preparing or eating food, always wash your hands with soap and water for 20 seconds for general food safety.
• Use gloves to avoid direct bare hand contact with ready-to-eat foods.
• Increase ventilation when possible by opening windows.
• Promote online instead of in person transactions when possible.
• Follow the current guidance provided regarding mass gatherings or large community events.

Additional Resources

• North Dakota Response
• North Dakota Smart Restart
  o Combined Standards for All Industries
  o North Dakota Smart Restart Workplace Assessment
  o North Dakota Smart Restart Door Signage
• North Dakota Department of Health (NDDoH) Coronavirus
  o Travel Orders
• Centers for Disease Control and Prevention (CDC) Coronavirus Disease 2019 (COVID-19)
  o CDC Reopening Guidance for Cleaning and Disinfecting Public Spaces
  o CDC Guidance for Reopening Buildings Water Systems and Devices After Shutdown
  o CDC Considerations for Public Pools, Hot Tubs, and Water Playgrounds During COVID-19
  o CDC Guidance Mass Gatherings or Large Community Events Ready for Coronavirus Disease 2019 (COVID-19)
  o Use of Cloth Face Coverings to Help Slow the Spread of COVID-19

For questions regarding COVID-19, contact the NDDoH hotline at 1-866-207-2880.